

Assisting laboratories in the name of Jesus Christ in mission hospitals and clinics in developing countries.

Volume 11 Number 2 Summer 2007 3607 Gembrit Circle Kalamazoo, MI 49001

## Reporting What God Is Doing

We are often asked "What do you do? How does WWLAB work?" Our Mission Statement addresses the first question: "Worldwide Lab Improvement is a non-profit ministry which assists the laboratories of mission hospitals, clinics, and short-term teams with equipment, supplies, on-site training and methodology consultation". This issue answers the second, in part, as we describe the progression of an order from start to finish.

Requests for assistance typically arrive by email or phone and range from a simple need for a replacement part or a pack of pregnancy tests to a more complicated request for installation of a full lab where none exists, requiring transport of approximately 10 footlockers and a visit by our staff to provide onsite training. The number of requests continues to grow (331 this year to date) so there is plenty to do!



When an order is received, Peggy corresponds with the missionaries to clarify the details of the request, often doing research they are unable to do from their location. She then prepares a quote, orders any supplies not in inventory and makes arrangements with travelers to carry the order to the mission.

The order is gathered and scheduled for shipment by traveler

departure date. Equipment is either ordered or taken from our warehouse and repaired, calibrated and prepared for use in developing countries.



When large projects involve installation and on-site training, Ed or Carol define the details and Carol schedules it and makes the travel arrangements for the training to be provided by WWLAB staff at the mission location.



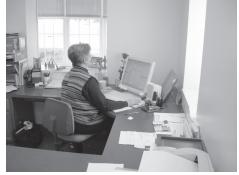
Occasionally, missionaries (Dr. Bud Morton, New Tribes Mission, Papua New Guinea on the far left and Dr. Seth Aborh, Manna Mission, Ghana on the far right) come to WWLAB to learn how to operate and maintain their equipment which is always a special treat!





Supplies and equipment are carefully packed, most often for transit as checked baggage with airline passengers. Peggy prepares detailed packing lists and customs information.









Monday mornings are a special time as we meet for "Prayer, Praise and Laughter", celebrating together what God is doing through this ministry as we review the projects and shipping schedule for the week and enjoy the blessing of the special relationships that we have as we serve Him together. And yes – there is food!





We are delighted to introduce to you the newest addition to our staff, Lorna Boes, who helps each Monday morning by processing donor receipts, helping with special projects and answering the phone during staff meetings.

We are thankful for the staff that God has assembled to cover all of the tasks that make this ministry possible – managing and processing orders, repairing equipment, training missionaries, administration/finance, technology, facility maintenance, special projects - each raising their support or serving as a volunteer so there are no charges to missions for salaries.

We trust that this newsletter will be helpful as you continue to pray for all of us as we assist and encourage medical missionaries around the world!

To receive current news and prayer requests, send an email to mail@wwlab.org with "Add to WWLAB UPDATE" in the subject line. You will then receive periodic emails from us as a blind copy (no list of recipient addressees in the header).

Ed and Carol Box